



VIP Children's Clinics

11/30/23

Parents and Caregivers,

We at VIP Children's Clinics greatly value the trust you give by allowing us to partner with you in caring for your child's healthcare needs. From our patient service representatives to our nurses, medical assistants, providers and administrative staff, our collective goal is to provide compassionate, quality, and accessible care for your child. As you know, recent years have seen unprecedented challenges in healthcare that have stretched us all. One such challenge that continues to create bottlenecks in care is the shortage of medications used to treat Attention Deficit Hyperactivity Disorder (ADHD). This problem is multifactorial but likely stems from increased demand, federal restrictions on production of controlled substances at the pharmaceutical level and rationing of supply distributed to pharmacies.

We pride ourselves on being a leader in "full service" pediatric care in the area; this includes mental health support. Helping our patients with ADHD and their families is something that we strive to do very well. That said, the majority of the delays and difficulties in obtaining medication at your pharmacy are out of our control. Unfortunately, we are not privy to special information about which pharmacies have which medications nor are we able to call on your behalf to pharmacies. We are actively looking at solutions from our end and ask for your patience with our staff who are doing everything they can to alleviate the burden that you are experiencing. There are just some things that we can't do.

We share your frustration and understand that many of you would like to do something about it. One method of positive change would be to express your concerns to our representatives in Washington. This website has a link to find your U.S. Senator and U.S. Representative and also has a sample letter to help you compose a clear message about the difficulties you face as a parent/caregiver of a child with ADHD:

<https://chadd.org/advocacy-blog/a-way-you-can-address-the-medication-shortage/>

Thank you again for entrusting us with your child's healthcare. We take that responsibility seriously.

Respectfully,

Your friends at VIP Children's Clinics